



SAFEGUARDING ADULTS POLICY STATEMENT

This policy will enable Only Lifts Ltd to demonstrate its commitment to keeping safe the vulnerable adults with whom it works alongside. Only Lifts Ltd acknowledges its duty to act appropriately to any allegations, reports or suspicions of abuse.

It is important to have the policy and procedures in place so that staff and sub-contractors can work to prevent abuse and know what to do in the event of abuse.

The Policy Statement and Procedures have been drawn up in order to enable Only Lifts Ltd to:

- Promote good practice and work in a way that can prevent harm, abuse and coercion occurring
- To ensure that any allegations of abuse or suspicions are dealt with appropriately and the person experiencing abuse is supported
- And to stop that abuse occurring

The Policy and Procedures relate to the safeguarding of vulnerable adults.

Vulnerable adults are defined as:

- People aged 18 or over
- Who are receiving or may need community care service because of learning, physical or mental disability, age or illness
- Who are or may be unable to take care of him or herself, or unable to protect him or herself against significant harm or exploitation (New Care Act 2014)

The Policy applies to all staff and anyone working on behalf of Only Lifts Ltd.

It is acknowledged that significant numbers of vulnerable adults are abused and it is important that Only Lifts Ltd has a safeguarding Adults Policy, a set of procedures to follow and puts in place preventative measures to try and reduce those numbers.

In order to implement the policy Only Lifts will work:

- To promote the freedom and dignity of the person who has or is experiencing abuse
- To promote the rights of all people to live free from abuse and coercion
- To ensure the safety and well-being of people who do not have the capacity to decide how they want to respond to abuse that they are experiencing
- To manage services in a way which promotes safety and prevents abuse
- Recruit staff safely, ensuring all necessary checks are made
- Provide effective management for staff through supervision, support and training



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- Will ensure that all managements and staff, and carers/families are familiar with this policy and procedures
- Will act within its confidentiality policy and will usually gain permission from service users before sharing information about them with another agency
- Will pass information to Adult and Social Care Services when more than one person is at risk. For example: if the concern relates to a worker, volunteer or organization who provided a service to vulnerable adults
- Will inform service users that where a person is in danger, or a crime committed, then a decision may be taken to pass information to another agency without the service user's consent
- Will make a referral to the Adult Social Care team as appropriate
- Will endeavor to keep up to date with national developments relating to preventing abuse and welfare of adults
- Will ensure that the Designated Named Person understands his/her responsibility to refer incidents of adult abuse to the relevant statutory agencies (Police/Adult Social Care)

The Designated Named Person for Safeguarding Adults in Only Lifts Ltd is:

Gary Tidman, Director. Telephone: 01414 733767